



Ten Peachtree Place
Atlanta, GA 30309
404-584-3130
constructioninformation@southernco.com

Dear Neighbor:

We are pleased to share that Atlanta Gas Light is investing in the natural gas pipeline system serving your area as part of our ongoing efforts to improve our infrastructure. We wanted to let you know about the system improvements and what to expect when work begins.

We will be replacing the gas mains in your immediate area with newer, more advanced pipes as a preventive measure to ensure the ongoing integrity of our distribution system and provide an even safer and more reliable natural gas pipeline system. Atlanta Gas Light was one of the first gas utilities in the nation to begin a comprehensive pipeline replacement program nearly 20 years ago, which became a model replacement program for utilities across the country.

A contractor representing Atlanta Gas Light will be replacing portions of the gas lines in your neighborhood, residential complex, or business complex in the coming months. The replacement work typically occurs in road right-of-way, just inside or outside of the curb or street's edge. For multi-unit residential or business complexes, the gas main replacement may also cross common areas. We will work with onsite residential offices and property management to ensure access to parking and other amenities at multi-unit complexes.

The individual service line connecting your home or business to the new gas main may also need to be replaced. The service line extends from the gas main in the road right-of-way to the building's gas meter. For safety purposes, service line replacement requires a brief disruption in your gas service. Contractors will attempt to coordinate with residents or business offices during this step to ensure that all working gas appliances are relit. Clean up of the job site will be completed as the project progresses. Affected areas will be restored as close as possible to their pre-construction condition, with final restoration and clean-up occurring at project completion.

The infrastructure improvement work in your area is expected to begin in approximately 4-6 weeks. Properties directly along the construction path will receive a door hanger one week prior to work starting on their street. The door hanger will include the project start date, the duration, and the name of the contractor responsible for the work in your area.

We realize that construction activities are rarely a welcome sight, but we appreciate your patience and understanding as we work to bring these important infrastructure improvements to the natural gas delivery system in your neighborhood and community. If you have any questions, please call our project voicemail at **(404) 584-3130** or e-mail us at [**constructioninformation@southernco.com**](mailto:constructioninformation@southernco.com). All inquiries are returned within 1-2 business days.

If you are a customer, we thank you for choosing environmentally friendly natural gas.

Sincerely,

Atlanta Gas Light

PLEASE RETAIN THIS LETTER FOR FUTURE REFERENCE AND CONTACT INFORMATION